

SOFTWARE FOR STATISTICAL PROCESS CONTROL

### STAND ALONE SPC SOFTWARE

DataLyzer® Spectrum is a state-ofthe art, real-time software package automating the data collection, charting and analytical functions of Statistical Process Control.

The unique structure of this system produces sophisticated analysis without lengthy computer/user interaction. Most facilities require only three steps.

DataLyzer® Spectrum's open architecture allows data entry in various ways including keyboard, bar code, direct connection to gage interfaces, along with other ODBCcompatible database tables and ASCII files.

Real-time control chart displays are clear and concise, supplying the user with all necessary information in an easy-to-understand format.

Visual aids during data entry include: a scroll bar to view previously entered points; mouse control for point-and-shoot data editing; multiple screen buttons and color-coded subgroup flags for runs, trends, stratification and process notes. Users can attach a wide variety of graphic and video files as instructional visual aids for data entry on the plant floor.

A wide variety of reports provides management, auditors and quality engineers with a complete set of informational tools for studying and refining manufacturing processes.

Database support for MS Access® is standard. SQL Server® and Oracle® versions are also available.

ODBC (Open Database Connectivity) makes data universally available to other applications.

The DataLyzer® Spectrum single user package is upgradeable to enterprise-wide data collection through the simple installation of Hub, Satellite and Executive Monitor software modules.

# spectrum STAND ALONE



VARIABLE CONTROL CHART

### **GENERAL FEATURES**

Fill out one simple form to define SPC variables. Duplicate individual variables or entire parts to hasten system setup.

Enter data 'by characteristic' to instantly see corresponding points plot on the graphs (real-time) without switching to other program modes.

Real-time data collection can be sequenced to collect one characteristic after another with a user-defined delay between charts, or collect all characteristics at once using 'by part' sequencing. Variable and attribute charts can be sequenced together during data collection.

Each point is evaluated and flagged in color, corresponding to one of 20 different statistical alarm conditions. User-selectable process shift and stratification analysis, including Western Electric run and trend rules, allow immediate detection of process shifts and nonrandom conditions within control limits.

Store unlimited numbers of traceability parameters with the subgrouped data to filter specific conditions during analysis. This feature permits lot-to-lot comparisons, reporting by time period and filtering multilevel independent variable combinations.

The "Measuring Instructions" button allows users to view attached *work instruction or procedural documents, images, drawings, videos or spreadsheets*. This feature promotes operator consistency and clarifies the data collection process.





VARIABLE CONTROL CHART

ATTRIBUTE CONTROL CHART





ATTRIBUTE CONTROL CHART

Multilingual operation provides international compatibility. One click converts all menus and prompts to: English, Spanish, French, Dutch, German, Portuguese or Russian. Users can add other languages.

Create global and chart-specific lists of 60-character notes describing standard causes and corrective actions. Pareto these notes as they accumulate in the file. In addition, free-form notes containing up to 3,000 characters may be entered for each subgroup point. Corresponding points on the control charts are flagged with "C" for cause, "A" for action or "N" for free form notes.

Use robust math functions to preprocess data as it is plotted in real time. Derive entire subgroups automatically from data collected elsewhere in the collection sequence.

Scroll through points on the displayed graphs. Click any subgroup point to view and edit raw data and traceability information.

Use the "Exclude" screen button for instant point-and-click subgroup exclusion from upper and lower control limit calculations to eliminate the effects of isolated special causes of variation.

Use the "Search" facility to display all subgroups within date and time ranges along with parameter commonalities like lot#, shift, operator, etc. Stack virtually unlimited optional parameter combinations to filter data.



HISTOGRAM CAPABILITY STUDY

E-mail alerts transmit messages instantly as control charts go out of control. Notify production supervisors and/or quality engineers as soon as problems appear.

Minimum sampling restrictions suppress control limit and capability index calculations until user-specified statistical significance is attained.

Connect to virtually all RS-232 or USB compatible gages and interfaces.

Import data from external sources. (Excel, ASCII files, Database tables, RS-232 and DMP files)

Use the "Control Limits" button to modify, freeze or set unlimited sets of stepped control limits to track recurring process shifts. During real-time data entry, use the "First Piece" button to enter control limit breaks.

Multiple levels of security and password protection are available upon request.

Searchable help is available throughout the package.

A broad range of additional user-selectable and user-definable system features tailor DataLyzer® Spectrum operation to your individual needs.







## REPORTS

Conveniently preview reports on the screen before printing.

Most common variable and attribute control charts and graphical analyses are supported including:  $\overline{X}$  & R, X Moving R,  $\overline{X}$  & S, P, NP, C, U, DPMO, histogram, pareto and user-defined reports (33 reports in all).

Multiple "consolidated" summary reports are available for variable or attribute characteristics.

Easy-to-read reports contain numerous, user-selectable fields and other features tailoring information to suit you and your auditors.

User-defined titles personalize the masthead of your company's quality reports.

Analyze specific subsets of data using the "Search" screen button and parameter filters.

8.5" x 11" or A4 report formats contain header, graphs and data for convenient analysis, faxing and filing.

Print most reports in HTML format for posting on the web or intranet, or e-mailing to customers.

Reports include all industry standard statistics like Cpk, Ppk and Ppm.

Fully user-defined reports can be created in two parts: a graphical header and a statistical table containing statistics the user has selected. The report is defined once but can be used to repeatedly analyze data from various processes.

Print sets of reports by grouping them together into batches. Recurring sets of customer or management reports can be produced automatically by using the batch report facility. Quickly and easily activate the batch and let it process the reports required.

Create your own reports through ODBC access to the DataLyzer® Spectrum database.

DPMO (defects per million opportunities) reports are a variation of attribute control charts. The DPMO index plots graphically to provide a standardized metric for expressing component failure in terms of total opportunities for failure. It is often used for electronics assemblies, but applies to a wide variety of attribute data collection situations.





### COMPANY HISTORY

organized in the late 1970's to develop quality software for established a solid reputation for innovation and customer responsiveness. SCS has contributed many firsts to its

**Stephen Computer Services was** one of the first companies to provide a commercial SPC software package for industry in the early 1980's. Soon after, SCS developed the first commercial Gage Repeatability and Reproducibility software package. Stephen Computer Services was the first to introduce real-time data entry to its SPC packages and the first to introduce enterprise-wide solutions via local area networks as early as 1987. More recently, SCS was the first to offer multilingual SPC software products on multiple database platforms.

### OUR MISSION

Stephen Computer Services, Inc. is in business to develop software for quality assurance (analysis and

Our progress depends on successfully pursuing the following principles:

- Listen and respond to customers with strong, maintenance-free products and features.
- service with each customer contact, whether it be sales, customer training.
- Be alert for opportunities to
- Support customers for the long run.

CONTROL SUMMARY



Hub Status	
Satellites Pages Report Setu	Help
Dept A	
Op 10-30	
Dept B	
Op 40-50	
Op 60	
Dept C	
Op 70	
Dept D	
Cell 1-5	
Cell 6-10	
11-15	
Dept E	
Cell A-D	
Dept F	
Cell E-G	
Dept G	
Cell H-N	
	HUB STATUS

The DataLyzer® Spectrum SPC system offers a simple, inexpensive set of modules to suit almost any manufacturing or service organization. Each module is designed to equip a different area of the organization, according to its specific data entry, analytical and reporting requirements. The goal is to provide management, labor, administration and engineering with the specific data entry, analytical and reporting tools needed at those areas. All modules actively interact, using the common database as a reference point.

DataLyzer® Spectrum's foundation module is the Stand Alone package. It is used autonomously to create charts, enter data and

print more than 33 different reports for management, engineers, auditors or customers. In some cases, multiple Stand Alone packages are employed by engineering staff to produce various offline analyses from one shared quality database.

DataLyzer® Stand Alone can be scaled up to offer enterprise-wide monitoring and administration by adding an administrative Hub module. This accessory adds two powerful resources to the DataLyzer® Spectrum system: the ability to assign charts to the plant floor for data collection and a system-wide monitoring facility for statistical status, chart review and editing.

The Hub maintains a color-coded status screen giving administrators an overview of all processes being monitored. Each block on the Hub screen represents a process and rows of blocks represent Satellites. Twenty different process statuses offer reference information at a glance, from statistical condition to

whether checks were done on time. Up to 1,600 processes can be viewed at a glance and virtually unlimited numbers of processes can be seen by scrolling. The Hub user can highlight and select any block on the status screen to instantly display the corresponding control chart or histogram showing the latest data from the shop

Sequence/Characteristic		Date/Time	Last Avg	Last Rng	USL	LSL	PPK	CPK	Average	Range
OPERATION#1 PT 1144										
Gap Dim A		10/17/2002 14:14:19	0.6000	0.0000	.90	.50	99.99	1.69	0.6200	0.0550
Giap Dim B		10/17/2002 15:19:02	0.8833	0.0500	.90	.50	99.99	2.26	0.7000	0.0500
0 A Length		10/17/2002 15:20:18	0.8000	0.2000	.90	.50	99.99	0.56	0.7000	0.2000
0 A Width	0	10/17/2002 15:21:14	0.7000	0.2000	.90	.50	99.99	0.62	0.7084	0.1750
OPERATION#2 PT 1144										
OUTSIDE DIAMETER	Ŷ	10/17/2002 16:02:33	4.33	1.00	10	0	99.99	3.54	4.18	0.67
INSIDE DIAMETER		10/17/2002 16:05:03	6.00	4.00	10	0	99.99	0.71	5.00	4.00
WALL THICKNESS CALC		10/17/2002 16:05:24	4.67	6.00	10	0	99.99	0.68	4.84	4.00
OPERATION#1 PT 8871										
KEYWAY - WIDTH		10/17/2002 16:27:35	4.33	5.00	10	0	99.99	0.81	4.33	3.00
KEYWAY - DEPTH		10/17/2002 16:27:57	5.00	2.00	10	0	99.99	0.85	4.50	3.00
OPERATION#2 PT 8871										
VARY1	0	10/17/2002 16:28:13	4.67	2.00	10	0	99.99	1.09	5.17	2.50

floor or lab. The Hub can edit this data, display process notes or print reports as necessary.

Satellites are used by production operators and lab personnel whose responsibilities include data collection and process adjustment. Satellites can be implemented wherever data will be entered. Multiple, inexpensive Satellite packages are used for remote, real-time data entry and basic analysis. Data entry is accomplished using graphical control charts like  $\overline{X}$  & R and P charts or Histogram. Tabular (by-part) formats are also supported. Operators are encouraged to enter notes for problem processes. Each Satellite

maintains a summary of its characteristics, organized by sequence. This local status screen provides an overview of the station in terms of 20 statistical and process control conditions. Satellite users enter data instantly by accessing any displayed collection sequence. Charts are created at the Hub and assigned to the Satellites locally, so minimal system access is available. Reporting is available and direct interfacing is included for most RS-232 gaging systems. "Local backup" can be used in SQL Server® and Oracle® systems to continue using local Satellites during network or database failure.

The Executive Monitor operates like a read-only Hub. It displays the same system-wide status screen as the Hub and offers control chart views, notes and data from the plant floor. However, the Executive Monitor has no administrative capabilities and cannot reassign charts for remote data collection. These tasks are performed by the administrative Hub. The Executive Monitor is often used by upper management or supervisory

personnel who need system-wide status information and report printing capability without the responsibility of system-wide setup and administration. The Executive Monitor package is the same price as a Satellite, making them commercially interchangeable for licensing.



# **CUSTOMER SUPPORT**

Technical support for DataLyzer® Spectrum is available by phone, fax or e-mail Monday through Friday, 8:30 to 5:30 EST.

Software purchases include no charge updates for six months.

Support agreements are renewable annually for a modest fee. Services include new versions upon request and personal telephone, fax or e-mail support.

Training seminars are available in our offices or on site. Contact your salesperson for more information.

Custom software modifications can be quoted individually.

All registered users may access the Stephen Computer Services, Inc. knowledgebase website. It contains hundreds of application notes about product support, industry specific applications and suggestions for optimizing system performance.

# DATABASE COMPATIBILITY

DataLyzer® Spectrum versions are available for: MS Access, MS SQL Server® and Oracle® (prices vary).

# **OPERATING SYSTEM COMPATIBILITY**

DataLyzer® Spectrum modules will operate under the following industry-standard operating systems: Windows® 95/98/2000/Me/XP/NT. Network support is included for Windows® NT and Novell®. Citrix® and other metaframe configurations can also be used.

# ASSOCIATED MODULES

- DataLyzer® Spectrum Gage Management System
- SPC Wizard (quality engineering and training module)
- SPC Interactive (training module)
- Idea! (a personal information organization and retrieval system)

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 $\label{eq:linear} \ensuremath{\mathsf{Demonstration}}\xspace \ensuremath{\mathsf{versions}}\xspace \ensuremath{\mathsf{of}}\xspace \ensuremath{\mathsf{DataLyzer}}\xspace \ensuremath{\mathsf{B}}\xspace \ensuremath{\mathsf{otherwise}}\xspace \ensuremath{\mathsf{char}}\xspace \ensuremath{\mathsf{ohermath}}}}}\ensuremath{\mathsf{ohermath{\mathsf{ohermath{\mathsf{ohermath{\mathsf{ohermath}}}}}\ensuremath{\mathsf{ohermath{\mathsf{ohermath{\mathsf{ohermath{\mathsf{ohermath}}}}\ensuremath{\mathsf{ohermath{\mathsf{ohermath}}}}}\ensuremath{\mathsf{ohermath{ohermath{\mathsf{ohermath{\mathsf{ohermath{\mathsf{ohermath}}}}\ensuremath{\mathsf{ohermath{ohermath{\mathsf{ohermath}}}}\ensuremath{\mathsf{ohermath{ohermath{ohermath{\mathsf{ohermath}}}}}\ensuremath{\mathsf{ohermath{ohermath{ohermath{ohermath{ohermath{ohermath{ohermath{ohermath{ohermath{ohermath{ohermath{ohermath}}}}\ensuremath{ohermath{ohermath{ohermath{ohermath{ohermath{ohermath{ohermath{ohermath{ohermath}}}}\ensuremath{ohermath{ohermath{ohermath}}}}\ensuremath{ohermath{ohermath{ohermath}}}}\ensuremath{ohermath{ohermath{ohermath}}}}\ensuremath{ohermath{ohermath{ohermath}}}}}\ensuremath{ohermath{ohermath{ohermath}}}}\ensuremath{ohermath{ohermath}}}}\ensuremath{ohermath{ohermath}}}}\ensuremath{ohermath{ohermath}}}}\ensuremath{ohermath{ohermath}}}}\ensuremath{ohermath}}}\ensuremath{ohermath}}}\ensuremath{ohermath}}}\ensuremath{ohermath}}}\ensuremath{ohermath}}}\ensuremath{ohermath}}}\ensuremath{ohermath}}}\ensuremath{ohermath}}}\ensuremath{ohermath}}}\ensuremath{ohermath}}}\ensuremath{ohermath}}\ensuremath{ohermath}}\ensuremath}}\ensuremath{ohermath}}}\ensuremath}$ 

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